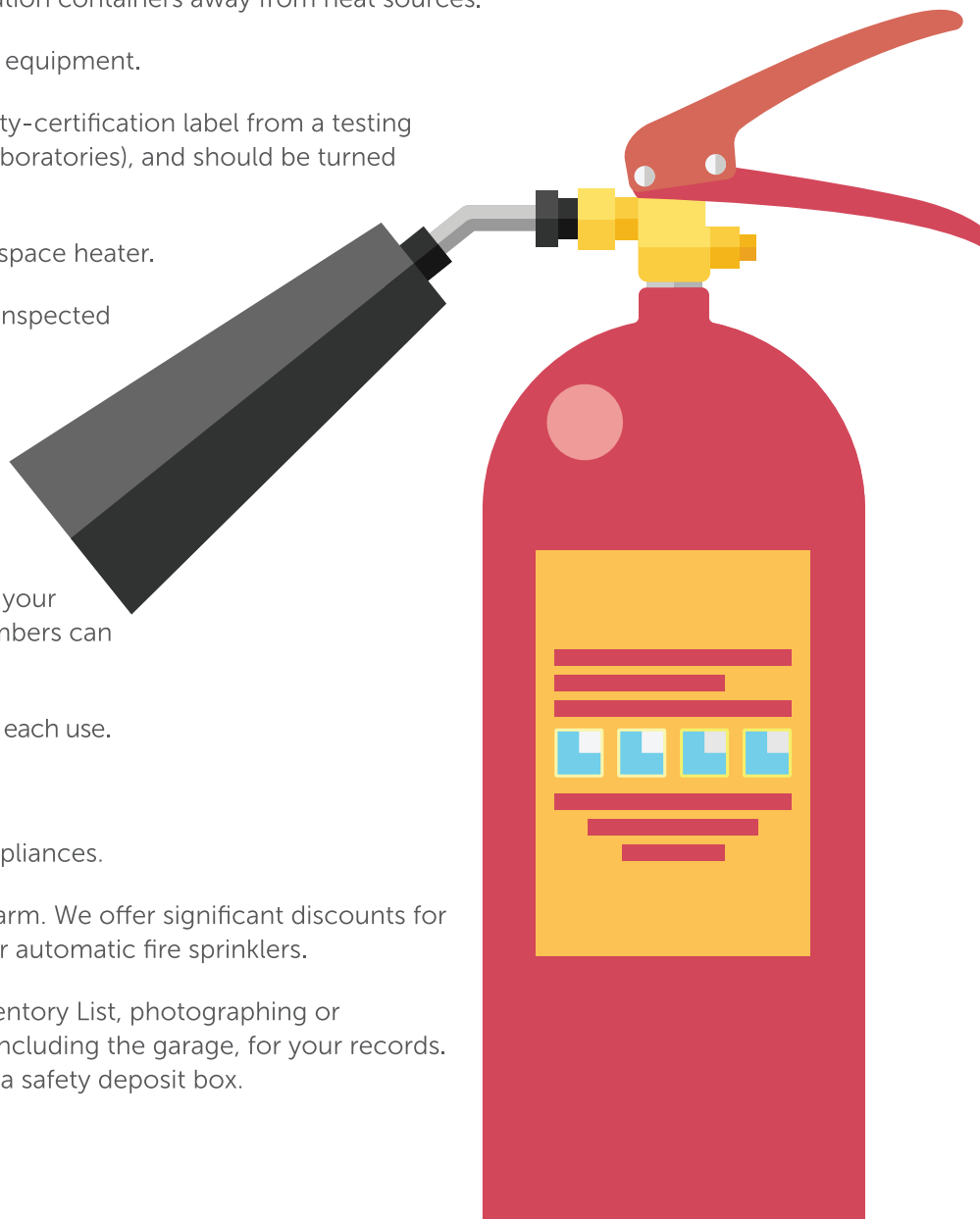


FIRE SAFETY TIPS

Here are some simple things you can do to lower your risk of being victim to a house fire:

- Install and maintain smoke alarms in kitchen, laundry room, garage, and in each bedroom.
- Test smoke alarms every month and replace batteries twice a year—when you change your clocks in the Fall and Spring.
- Replace smoke alarms after 10 years of service.
- Install a fire extinguisher and learn how to use it.
- Don't leave burning candles unattended and be sure to extinguish cigarettes fully.
- Ensure electrical wiring and extension cords don't run under rugs, over nails, or in high traffic areas, and that they are replaced if frayed or cracked.
- Keep matches and lighters away from children.
- Store paint thinners and gasoline in regulation containers away from heat sources.
- Use outlet surge protectors for electronic equipment.
- Portable electric heaters should have safety-certification label from a testing organization, such as UL (Underwriting Laboratories), and should be turned off when you are asleep or not at home.
- Keep all objects at least 3 feet away from space heater.
- Have fireplace and chimney cleaned and inspected annually.
- Add a secure screen to your fireplace.
- Keep stairways clear.
- Ensure all windows can be opened easily.
- If you have double-cylinder deadbolts on your doors, keep the keys where all family members can quickly reach them in the event of fire.
- Clean dryer vent regularly and lint filter after each use.
- Clean range hoods and vents regularly.
- Install individual shut-off valves for gas appliances.
- Consider installing a central station fire alarm. We offer significant discounts for homes protected by alarm systems and/or automatic fire sprinklers.
- Prepare and regularly update a Home Inventory List, photographing or videotaping the contents of every room, including the garage, for your records. Keep these records off the premises or in a safety deposit box.



To file a claim:

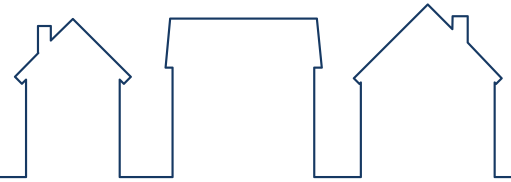
- 1** File a claim online at **floridafamily.com** or call 888.486.4663. Claims Representatives are available 24 hours a day to assist you.
- 2** Make any temporary repairs necessary to protect your home and property from further damage, such as general cleanup, placing a tarp over roof damage to prevent leaks, etc. Make sure to save the receipts for anything you purchase.
- 3** Take photos of anything that may need to be disposed of prior to your Adjuster's visit.
- 4** In the event your home is uninhabitable, contact a member of our Claims Department for an explanation of your policy's living expense allowance.

Record your policy information so it is easily accessible:

Policy number:

Agency:

Agency phone:



Other important websites and phone numbers:

Home Maintenance & Loss Prevention Tips: FloridaFamily.com/resources

Pre- & Post-Disaster Support: FEMA.gov

Emergency & Natural Disaster Prep Resources: Ready.gov

Information resource on fire, electrical, and related hazards: NFPA.org

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CONTACT US

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